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Business Change Management

OBJECTIVES

- Change management is a growing practice that major companies deploy & resort to in today's business environment to manage their changes. In our current world market dynamics, change has become an ongoing process which all companies experience every day.
- Change is not only limited to organizational or personnel changes that results from activities such as business process reengineering, companies organization restructuring or business re-modeling, but, is an expandable ideology which includes business processes, tools & systems (e.g.: ERP systems).
- This broad insight to business changes has initiated frequent use of change management concepts & mandated having a robust change management process to mitigate any business risks or losses (financial/assets/reputation) and ensures business continuity at the market place.
- This course addresses all areas of the change management process and sheds more light on change management techniques & tool kits required to effectively manage the change through all change stages.

COURSE OUTLINE

- Day 1: Change Management (CM) Introduction
- Day 2: Risk Assessment Practices
- Day 3: Change Management process
- Day 4: Executing & Monitoring System/Process Change
- Day 5: Practical workshop - Case study

WHO SHOULD ATTEND

- Business Managers,function/department/division managers in any layer in the organization
- HR Managers/supervisors / personnel
- Administration Managers or business support (e.g.: IT/GIS, Procurement, Supply, A&F....)
- Change leads, change managers & change agents involved in any change in their business environment.

LOCATION

Malaysia

DURATION

5 days